

Additional Information

Some of these items have no monetary value, but are extremely valuable in the hands of a criminal. They can all be used in the growing criminal activity of identity theft.

Make sure to check all bills that you have received to verify their accuracy. The companies listed below will perform a credit check for you for a minimal fee. It is a good idea to have this done if you have experienced a theft of any of the items mentioned in this brochure.

Fraud Victim Assistance for three major credit bureaus:

Equifax:

1-888-766-0008

<http://www.equifax.com>

Experian:

1-888-397-3742

<http://www.experian.com>

TransUnion:

1-800-680-7289

<http://www.transunion.com>

Contact the State Attorney General's Office at (651)-296-3353, or contact the Federal Trade Commission (FTC) at (202)-326-2222 for answers to questions about identity theft.

Identity theft affidavits are available for download on the FTC's website:
<http://www.ftc.gov>

For a credit card emergency within the United States:

Visa Card 1-800-847-2911

MasterCard 1-800-627-7747

Discover Card 1-800-347-2683

American Express 1-800-528-4800

FACT Act: Fair Credit Reporting Act
Entitles consumers to a free annual credit report.

<http://www.annualcreditreport.com>

or
1-877-322-8228

Internet Crime Complaint Center:
<http://www.ic3.gov>

This flier was produced by the Oakdale Police Department as a public service.

Please remember to be aware of your surroundings at all times, and to report suspicious persons or activities by calling 911, or the Oakdale Police Department at (651)-738-1025



Identity Theft:

What you need to know...

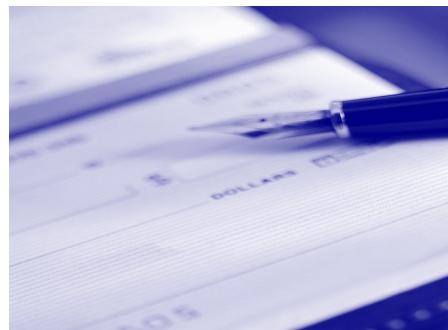
Courtesy of the
Oakdale Police Department
1584 Hadley Avenue North
Oakdale, MN 55128

Identity Theft Prevention Techniques

- **Do not put your drivers license number on your checks**
This makes it easy to get a false ID
- **Keep all credit card receipts safe.**
Many criminals use numbers off of receipts to defraud
- **Shred credit card offers received in the mail**
- **NEVER give out your credit card number over the phone**
Make charges only when **you** call, and remember, Card Fraud Investigators will **never** ask for your card number and expiration date
- **Memorize your Social Security number and all passwords**
- **Sign all new credit cards when you receive them**
- **Save all credit card receipts and match them against your monthly bills**

The Good News:

You are **not** responsible for monetary losses. The banks and credit card companies must refund your money, although they may hold your money while they are conducting their investigation.



What To Do If Your...

- **Social Security Card is stolen:**
Contact the Social Security Admin. Fraud Hotline to notify them of the loss and get information on how to get a duplicate card.
1-800-772-1213
<http://www.ssa.gov>
- **Credit card is stolen:**
Contact the card company **ASAP** (see reverse side of this pamphlet for the four major card companies' 24-hour numbers).
- **Checkbook/ATM Card is stolen:**
Call your bank **ASAP**. Ask your institution about procedures for completing Check Affidavits of Forgery. Also notify the check verification companies listed below.

Check Rite (701)-214-4123
Chex Systems 1-800-428-9623
Scan 1-800-262-7771
Telecheck 1-800-710-9898

- **Drivers License is stolen:**
Contact the state within 48 hours.
(651)-296-6911

Things to remember...

- **Health insurance card:**
Many contain your social security number.
- **Auto insurance card:**
They can be used at traffic accidents where the police are not notified.
- **House keys/Garage door opener:**
Call your local law enforcement agency and request special checks due to the theft of your keys. Consider changing your locks.
- **Alarm Codes:**
Did you have information/codes for your residence or business alarm?
- **Employee ID Badges/Key Cards:**
Notify your employer **ASAP**.
- **Calling Cards:**
Any cards that charge to your home phone number should be cancelled.
- **Passport, Student, or Military IDs:**
They often contain your social security number and other personal information.
- **Check you incoming mail:**
Report anything suspicious related to your loss.

